

When Recognition Matters



INTRODUCTION TO THE IMPLEMENTATION OF SIX SIGMA BASED ON ISO 13053

SUMMARY

This one-day training enables the participants to be familiar with the basic concepts of the implementation and management of a Six Sigma as specified in ISO 13053:2011. The participant will learn the different components of a Six Sigma project including the DMAIC methodology.

WHO SHOULD ATTEND?

- ▶ Professionals wanting to gain a comprehensive knowledge of the main processes of Six Sigma
- Staff involved in the implementation of the ISO 13053 standard
- ► Expert advisors for quantitative methods in process improvement
- Staff involved in operations related to Six Sigma
- Auditors

LEARNING OBJECTIVES

- To understand the fundamental of Six Sigma
- ► To understand the relationship of Six Sigma with other quality standards
- To know the key components of a Six Sigma quantitative methods in process improvement in accordance with ISO 13053
- To introduce the concepts, approaches, standards, methods and techniques allowing to effectively manage a Six Sigma quantitative methods in process improvement
- To understand the relationship between a Six Sigma quantitative methods in process improvementand compliance with the requirements of different stakeholders of the organization
- ► To understand the stages of the ISO 13053 certification process

PREREQUISITES

None

COURSE **AGENDA** DURATION: 1 DAY

- ► Introduction to ISO 13053 standard and its parts and other frameworks related to Six Sigma
- ► Introduction to quantitative methods in process improvement
- ► General requirements: presentation of the clauses 4 to 14 of ISO 13053
- ▶ Implementation phases of the ISO 13053 framework
- Conducting an ISO 13053 audit

EXAMINATION AND CERTIFICATION

None

GENERAL **INFORMATION**

- ▶ A student manual containing over 100 pages of information and practical examples will be distributed to participants
- Participation certificate of 7 CPD (Continuing Professional Development) will be issued to participants