





INTRODUCTION TO THE INCIDENT MANAGEMENT PROCESS BASED ON ISO/IEC 27035

SUMMARY

This one-day training course enables participants to be familiar with the basic concepts of the implementation and management of a security incident management process as specified in ISO/IEC 27035. Apart from understanding the ISO/IEC 27035 information security incident management standard, participants will gain information on a process model for designing and developing an organizational incident management process.

WHO SHOULD ATTEND?

- ▶ Members of an Information Security Risk Management team
- ▶ Regulatory Compliance Managers
- ▶ Members of an Incident Response Team
- ▶ Persons responsible for information security or conformity within an organization
- ► Business Continuity Managers
- ▶ Security and Business Process consultants

LEARNING **OBJECTIVES**

- ► To understand the concepts, approaches, methods, tools and techniques allowing an effective information security incident management according to ISO/IEC 27035
- ► To understand, interpret and provide guidance on how to implement and manage incident management processes based on best practices of ISO/IEC 27035 and other relevant standards
- ► To acquire the necessary knowledge to contribute in implementing an ongoing information security incident management program according to ISO/IEC 27035

COURSE **AGENDA** DURATION: 1 DAY

- Introduction to Information Security Incident Management
- ▶ ISO/IEC 27035 core processes
- ► Fundamental principles of information security
- Understanding the interrelationships between ISO/IEC 27035 and the other information security standards (ISO/IEC 27001 and ISO/IEC 27002)
- Linkage to business continuity
- The Organizational Incident Management Process based on ISO/IEC 27035
- ▶ Initiating a Security Incident Management Process
- Understanding the stages of the ISO/IEC 27035 certification process

GENERAL **INFORMATION**

- ▶ A student manual containing over 100 pages of information and practical examples will be distributed to participants
- ▶ A participation certificate of 7 CPE (Continuing Professional Education) credits will be issued to participants