PECB ISO 9001
INTRODUCTION

INTRODUCTION TO THE IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM BASED ON ISO 9001

SUMMARY

This one-day training course enables the participants to be familiar with the basic concepts of the implementation and management of a Quality Management System as specified in ISO 9001. Participants will learn the basic concepts of quality management and best practices.

WHO SHOULD **ATTEND?**

- ► Members of a Quality team
- ► Professionals wanting to gain preliminary knowledge of the main processes of a Quality Management System (QMS)
- ► Staff involved in the implementation of the ISO 9001 standard
- ► Staff involved in operations related to Quality Management
- ► Auditors

LEARNING **OBJECTIVES**

- ► Introduction to the ISO 9001 standard and its requirements
- ► Introduction to management systems and the process approach
- ► General requirements: presentation of the clauses 4 to 8 of ISO 9001
- ► Implementation phases of the ISO 9001 standard
- ► Conducting an ISO 9001 audit

COURSE **AGENDA**   DURATION: **1 DAY**

- ► Course objectives and structure
- ► Standard and regulatory framework
- ► Fundamental principles of quality
- ► Quality Management System (QMS)
- ► Preparing for the certification audit
- ► Closing the training

PREREQUISITES
None

EXAMINATION AND CERTIFICATION
None

GENERAL **INFORMATION**

- ► A student manual containing over 100 pages of information and practical examples will be distributed to participants
- ► Participation certificate of 7 CPD (Continuing Professional Development) will be issued to participants

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